

iPhone Email Configuration

Setting up an iPhone: E-mail Account Configuration for Apple iPhone.

The iPhone Mail client is a rich HTML email client that retrieves your email in the background while you do others things on iPhone. iPhone works with the most popular email systems as well as most industry-standard POP3 and IMAP email systems.

Mail lets you send and receive photos and graphics, which are displayed in your message along with the text. You can also get PDFs and other attachments and view them on iPhone.

Setting Up Your Adhost E-Mail Account

If you are not already there, return to the main iPhone menu (by pushing the main button at the bottom of the front of the iPhone). If this is the first account being set up on the iPhone:

Tap **Mail**, then tap the **Settings** button, as in **Fig 1**



Fig 1

In the **Settings** menu, tap **Mail** as in **Fig. 2**



Fig. 2

In the Mail menu under **Accounts**, tap **Add Account** as in **Fig. 3**

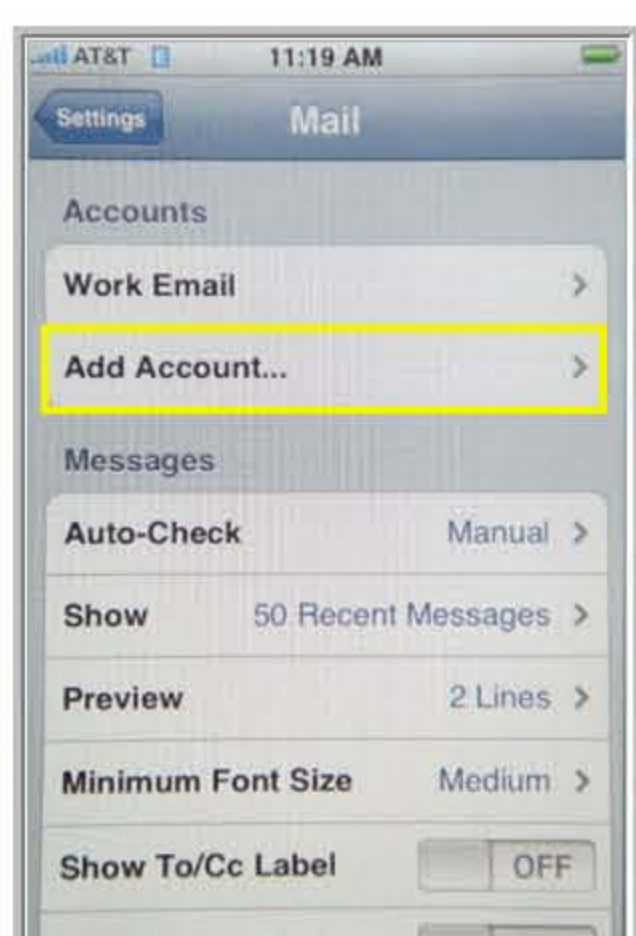


Fig. 3

In the **Add Account** menu, tap **Other**, as in **Fig. 4**



Fig. 4

Here enter your e-mail account's settings, as in **Fig. 5** below.

- **Type of server** (at the top of the menu): Adhost recommends choosing IMAP for your connection if you are not using the iPhone as your main recipient of e-mails (e.g. if you have a computer you usually use to download e-mail). Adhost supports both IMAP and POP.
- **Name:** Enter the name you want displayed on e-mails you send.
- **Address:** Enter your full e-mail address.
- **Description:** Enter a description for your e-mail account. This will be displayed as the account's name on the iPhone.
- **Host Name:** Enter: mail.adhost.com
- **Username:** Enter your POP account's username.
- **Password:** Enter your POP account's password.



Fig. 5

- **Outgoing Mail Server (SMTP): Host Name:** mail.adhost.com
- **Outgoing Mail Server (SMTP): Username:** Leave this blank.
- **Outgoing Mail Server (SMTP): Password:** Leave this blank.

Now tap the **Advanced** tab as in **Fig. 6**



Fig. 6

Adhost does not require **SSL**, so this should be turned off, both on incoming and outgoing mail servers, as in **Fig. 7** below.



Fig. 7

Symptom:
Unable to send mail from iPhone. Can receive mail but not send mail through **mail.adhost.com**.

- Possible Cause:**
1. Outgoing SMTP port 25 has been blocked.
 2. Some iPhones are unable to send mail through mail.adhost.com.

Solution:

When using **AT&T EDGE** network for connections, you should have no issues connecting to Adhost mail servers. However, if you are connecting to the Internet on the iPhone using a third-party wireless network, the possibility exists that the outlying provider will block the standard outgoing SMTP port (25). In this case, you will need to either use the **AT&T EDGE** network (cwmx.com) to send your mail, or change your SMTP port to 587, the alternate SMTP port.

To do this, scroll down to **Outgoing Settings**, and tap **Server Port**. Now change the server port from 25 to 587.

Once finished entering your settings, tap the **Save** button in the upper right hand corner. The iPhone will verify your account settings and return you to the **Mail** menu.

Also you may try changing the **Outgoing mail server** to "cwmx.com" (without quotes) on port 587.

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